



## **CITIZEN CHARTER**

# **NATIONAL ORGAN AND TISSUE TRANSPLANT ORGANIZATION (NOTTO)**

### **Introduction**

The Transplantation of Human Organs Bill having been passed by both the Houses of Parliament received the assent of President on 8th July, 1994. It came on the Statute Book as the Transplantation of Human Organs Act, 1994 (42 of 1994). By section 3 of the Transplantation of Human Organs (Amendment) Act, 2011 (16 of 2011) the nomenclature of the Act has been amended. Now it stands as TRANSPLANTATION OF HUMAN ORGANS AND TISSUES ACT 1994 (42 of 1994) (Came into force in the States of Goa, Himachal Pradesh and Maharashtra and all the Union Territories on 4-2-1995 and in other States which adopt this Act on the date of such adoption).

#### AMENDING ACT

The Transplantation of Human Organs (Amendment) Act, 2011 (16 of 2011) (w.e.f. 27-9-2011 and w.e.f. 10-1-2014 in the States of Goa, Himachal Pradesh, West' Bengal and in all the Union territories, vide S.O. 30(E), dated 7th January, 2014).

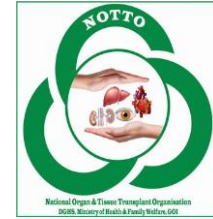
National Organ and Tissue Transplant Organization (NOTTO) is a national level organization set up under Directorate General of Health Services, Ministry of Health and Family Welfare, Government of India located at 4th and 5th Floor of Institute of Pathology (ICMR) Building in Safdarjung Hospital New Delhi. It has following two divisions:

- National Human Organ and Tissue Removal and Storage Network
- National Biomaterial Centre

### **Mandate**

As per the Central Government, NOTTO is given mandate as mentioned below in 2011 amendment of act -

- Setting up National and Regional Network
- Setting up and maintaining National Registry
- NOTTO at Apex level with 5 ROTTOs and SOTTOs in each state
- Establish an efficient system for organ procurement and distribution
- Ensure transparency and equity in organ donation, sharing and distribution
- Donated Organ is a national resource



## **National Human Organ and Tissue Removal and Storage Network**

This has been mandated as per the Transplantation of Human Organs (Amendment) Act 2011. The network will be established initially for Delhi and gradually expanded to include other States and Regions of the country. Thus, this division of the NOTTO is the nodal networking agency for Delhi and shall network for Procurement Allocation and Distribution of Organs and Tissues in Delhi.

### **Function/Activities**

National Network division of NOTTO would function as apex centre for All India activities of coordination and networking for procurement and distribution of Organs and Tissues and registry of Organs and Tissues Donation and Transplantation in the country. The following activities would be undertaken to facilitate Organ Transplantation in the safest way in shortest possible time and to collect data to develop and publish National Registry:-

#### **At National Level**

- Lay down policy guidelines and protocols for various functions.
- Network with similar regional and state level organizations.
- All registry data from States and Regions would be compiled and published.
- Creating awareness, promotion of organ donation and transplantation activities.
- Co-ordination from procurement of organs and tissues to transplantation when organ is allocated outside the region.
- Dissemination of information to all concerned organizations, hospitals and individuals.
- Monitoring of transplantation activities in the Regions and States and maintaining data-bank in this regard.
- To assist in data management for organ transplant surveillance & organ transplant and Organ Donor registry.
- Consultancy support on the legal and non-legal aspects of donation and transplantation.
- Coordinate and Organize trainings for various cadre of workers.

#### **For Delhi and NCR**

- Maintaining the waiting list of terminally ill patients requiring transplants.
- Networking with transplant centres, retrieval centres and tissue banks.
- Co-ordination for all activities required for procurement of organs and tissues including medico legal aspects.
- Matching of recipients with donors.
- Allocation, Transportation, Storage and Distribution of Organs and Tissues within Delhi and National Capital Territory region.
- Post-transplant patients & living donor follow-up for assessment of graft rejection, survival rates etc.
- Awareness, Advocacy and Training workshops and other activities for promotion of organ donation.



## **National Biomaterial Centre (National Tissue Bank)**

The Transplantation of Human Organs (Amendment) Act 2011 has included the component of tissue donation and registration of tissue Banks. It becomes imperative under the changed circumstances to establish National level Tissue Bank to fulfill the demands of tissue transplantation including activities for procurement, storage and fulfil distribution of biomaterials.

The main thrust & objective of establishing the centre is to fill up the gap between 'Demand' and 'Supply' as well as 'Quality Assurance' in the availability of various tissues.

The centre will take care of the following Tissue allografts:-

- Bone and bone products e.g. deep frozen bone allograft, freeze dried bone allograft, dowel allograft, AAA Bone, Duramater, facialata, fresh frozen human amniotic membrane, high temperature treated board cadaveric joints like knees, hips and shoulders, cadaveric cranium bone graft, loose bone fragment, different types of bovine allograft, used in orthodontics
- Skin graft
- Cornea
- Heart valves and vessels

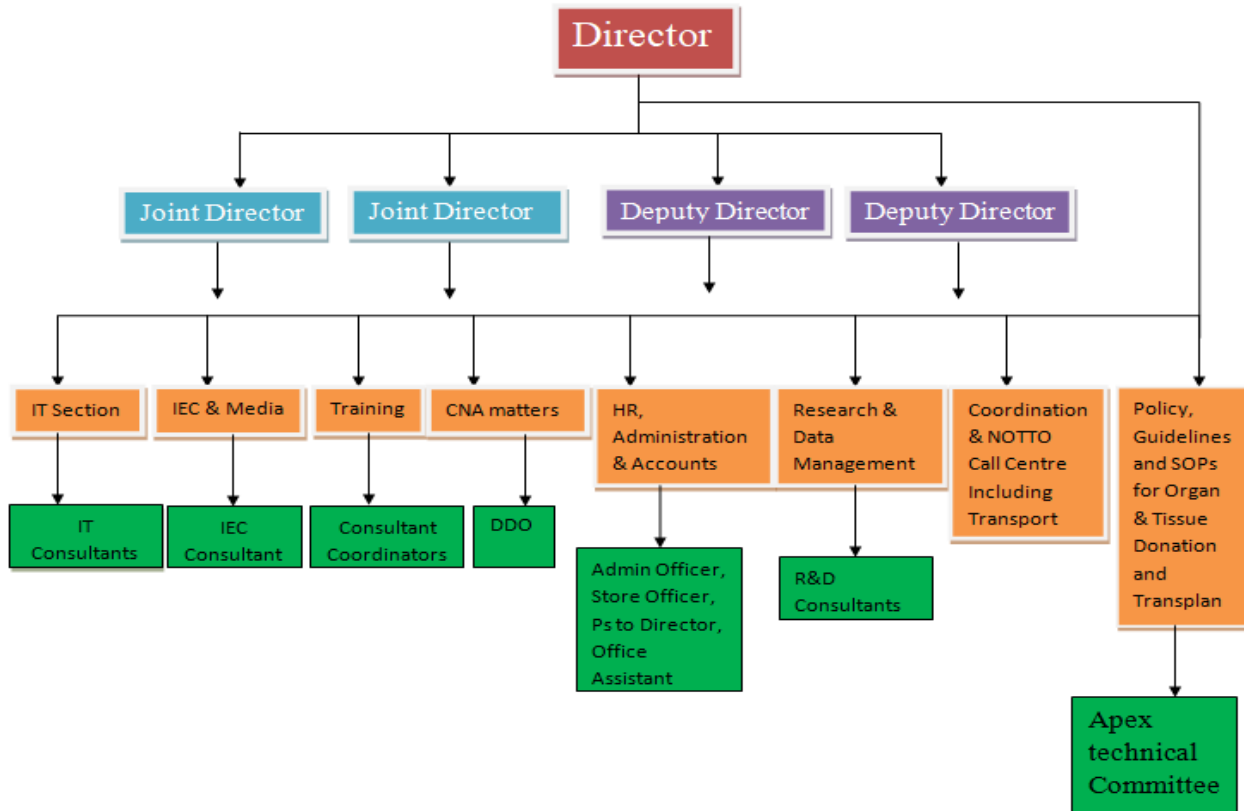
Other tissues shall be gradually included.

### **Activities**

- Coordination for tissue procurement and distribution
- Donor Tissue Screening
- Removal of Tissues and Storage
- Preservations of Tissue
- Laboratory screening of Tissues
- Tissue Tracking
- Sterilization
- Records maintenance, Data Protection and Confidentiality
- Quality Management in tissues
- Patient Information on tissues
- Development of Guidelines, Protocols and Standard Operating Procedures
- Trainings
- Assisting as per requirement in registration of other Tissue Banks



## Organogram



### Grievance Redressal and Contact Details:

In order to sort resolution for any queries or complaints/ grievance or to get in touch with the officials one can contact on NOTTO Helpline, visit NOTTO website, send an email or visit NOTTO office on below mentioned details:

- NOTTO Helpline - 1800-11-4770
- Website: <https://notto.mohfw.gov.in>
- Email: [dir@notto.nic.in](mailto:dir@notto.nic.in)
- Office Address-  
 Director (NOTTO)  
 4th Floor, National Institute of Pathology,  
 NIOP Building,  
 Safdarjung Hospital Campus  
 New Delhi-110029